

Living in Hackne	v Scrutiny	Commission
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Item No

14th January 2020

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Item 6 – Thames Water Main Burst in the N4 area – cause of burst and response by Thames Water

## OUTLINE

Thames Water are responsible for managing and maintaining the water main network across London and the Thames Valley.

This item will explore the cause of the major mains burst in the N4 area in October 2019, and Thames Water's response.

A paper was not provided by Thames Water in time for it to be published here. This will be provided in a supplementary agenda once available.

## **Guests Expected:**

- Steve Spencer Chief Operating Officer, Thames Water
- Kelly McFarlane Director, Customer Experience, Thames Water

## **ACTION**

Members are asked to hear any opening comments from guests from Thames Water, and to ask guestions.